

Weather & Destination Specific Information

North to Alaska

For any questions or concerns about your upcoming tour not addressed here, please call 1-800-826-2266

WEATHER & DESTINATION SPECIFIC INFORMATION

Time Zones: Alaska is in the Alaska Time Zone. Alaska Time is 4 hours behind the Eastern time Zone. The Yukon Territory and British Columbia are on Pacific Time, 3 hours behind the Eastern Time Zone.

Weather: Average High/Low

| City | July | Aug. |
|-------------------|------------|------------|
| Anchorage, AK | 62°F/ 55°F | 61°F/ 53°F |
| Juneau, AK | 63°F/ 51°F | 63°F/ 46°F |
| Vancouver, Canada | 72°F/ 58°F | 63°F/ 58°F |

Travel to Canada

Passport Required: Travel on these tours requires a valid passport. Passports should be valid for six months beyond your return date. While on tour the safety of your passport is your responsibility. Always keep your passport with you, not in your luggage. It is recommended that you keep two copies of your passport; one with you on tour in a separate location from the actual passport and one at home where someone can access it if necessary. Your passport will be needed at airport ticket counters, border crossings, immigration, and customs.

A Note on Travel to Canada: Even with a required passport, Canada considers people with certain criminal records as inadmissible. Canada classifies DWI's, DUI's, OWI's, DUAI's, and DWAI's as felonies and automatically considers a person inadmissible if they have one of these on their record. Other offences such as shoplifting, theft, or assault can bar entry even if committed decades ago. More information can be found at www.cbsa-asfc.gc.ca or contact a lawyer. Holiday Vacations does not accept any responsibility for losses or expenses due to inadmissibility or an individual's legal status.

Cruise Information

Shipboard Clothing: While aboard the cruise ship casual attire is appropriate during the day. Low-heeled, rubber- soled shoes are recommended while on deck. When at port comfortable walking shoes are suggested. Most evenings smart casual attire is appropriate for dinner.

Jeans without holes, tears, or embroidery are welcome. Shorts, pool/ beachwear, distressed jeans and men's tank tops are best left to the daytime and are not permitted in fine dining restaurants. There will be a Gala Night during the cruise. On this night, dressy attire is appropriate.

Dresses, skirts, and slacks are all acceptable for ladies. For gentlemen, collared shirts and slacks are required in all fine dining restaurants. If you prefer not to dress up for the gala nights, other dining options are available. The ship's daily newsletter will indicate the type of suggested evening dress.

Shipboard Internet Access: All Holland America ships are equipped with 24 hour Internet Cafés. Guests may use their own laptops at Wi-Fi "hotspots" around the ship or utilize the ships Internet Café terminals 24 hours a day.

Internet fees will be posted in the Internet Café and time packages are available.

Shipboard Phones: At sea, you can phone and fax to anywhere in the world. Rates are posted in your stateroom and your shipboard account will be billed for any outgoing ship-to-shore calls. Your relatives and friends may contact you aboard the cruise ship by calling 1-800-993-5483.

American Express, MasterCard, Visa, and Discover are accepted. Please have your credit card, the ship name, and your party's name available when calling. Listen to the announcement and menu, and then select the number that corresponds with the ship you are calling. The rate is \$16* US per minute and billing begins at the time specified. *Rates are subject to change at

anytime.

Shipboard Money: Holland America Line ships sail with the tradition of a “cashless society.” Simply provide the front desk with your credit card at the beginning of your voyage, sign for your purchases, then settle your shipboard account with one convenient transaction at the end. The day prior to disembarkation an itemized statement will be delivered to your stateroom. Please review this statement thoroughly and request any adjustments as necessary before departure. Visa, MasterCard, American Express, and Discover credit cards are accepted to settle your account. These credit cards are also generally accepted while in most of our ports on shore excursions. Personal checks drawn on U.S. banks, travelers checks and debit cards are also acceptable payment forms onboard with the proper approval and identification. If using cash for your onboard account, a deposit will be required.

Shipboard Gratuities: It is the practice of Holland America Line to add shipboard gratuities (also known as Crew Appreciation charges) onto your ship bill for your Cabin Steward and Dining Staff on your ship. An onboard service charge of \$17 US per person, per day will be automatically added to each person’s shipboard account. If service exceeds or fails to meet your expectations, you are free to adjust this amount at the end of your cruise. Tips for beverages are not included. A 18% gratuity is automatically added to any beverage service, so it is not necessary to leave an additional tip unless you are so inclined.

Cruise Ship Safety: Once on ship, there will be a mandatory emergency drill. All guests are required to participate in this drill to learn what to do in case of an emergency. For this drill follow the instructions of the onboard crew. Your muster station number or letter can be found on your guest key card.